



CONVENE

for CITIES

CONVENE PRODUCT SUITE

Convene ERP / DXP is a dual-focused platform, integrating Enterprise Resource Planning (ERP) and Digital Experience (DXP) functionalities. It provides a cohesive technical framework for building multiple products and applications. Our strategy emphasizes standardization, efficiency, security, compliance, and personalization, making Convene a universal intelligent business platform. Investing in platforms like Convene enables companies to develop, improve, upgrade, and customize products faster and more cost-effectively than building stand-alone solutions.

Benefits of Convene include:

- Comprehensive enterprise-level software suite
- Centralized data management
- Seamless cross-product and platform integration
- Advanced intelligence and analytics
- Strategic scalability, interoperability, mobility, and automation
- Secure AI and machine learning
- Relationship-centric design
- Robust security and compliance

CONVENE ENGAGE

Convene's Engage Module is a powerful and versatile software platform that allows people to come together and build vibrant communities. With customizable groups that feature membership options, events, topics, and activity streams, Engage provides everything you need to create a thriving community.

Whether you're looking to connect with like-minded individuals, build a professional network, or simply share your interests and passions with others, Engage is the perfect tool for the job. With its intuitive and easy-to-use interface, you can quickly and easily create a community that meets your specific needs and goals. Smart communities start here!





COMMUNITY

Features available to registered users

COMMUNITY

Convене ERP/DXP's community provides features available to users that have a registered account and are logged into the system.

Benefits of Convене include:

- Site visitors may register for an account and create a profile.
- Creating an account provides access to additional community features.
- Community features include:
 - Viewing the community stream.
 - Viewing community pages, events, topics, albums, and groups.
 - Viewing community members.
 - Creating events, topics, albums, and groups.
 - Registering for community events.
 - Participating in community topics.
 - Messaging community members.
 - Following community members.
 - Liking, commenting, and reporting posts.

The image displays a vertical scroll of community feed items on the left and three summary cards on the right. The feed items include:

- A comment by Alison Hendrix on Robert Andrews's event, 5 months ago.
- A comment by Robert Andrews on Thomas Wolf's event, 5 months ago.
- An event post for "Meetup Internet of things" on 1 Dec '23, 04:00 - 17:00 (EDT) at Eindhoven Startups Foundation, with a "Read more" link.
- A comment by Robert Andrews, 5 months ago, with a "Show all 2 comments" link.
- A comment by Robert Andrews on EAA_official's topic, 5 months ago.
- A comment by Shaun Berkley on Peter Shaw's topic, 5 months ago.
- A post by Robert Andrews, 5 months ago, with a "Public" setting, text "Having a great vacation! The view here is breathtaking and the nature around here is amazing. Definitely recommended!", and a photo of a boat on a lake with mountains in the background. It has "0 likes" and a "Please log in or sign up to comment." prompt.

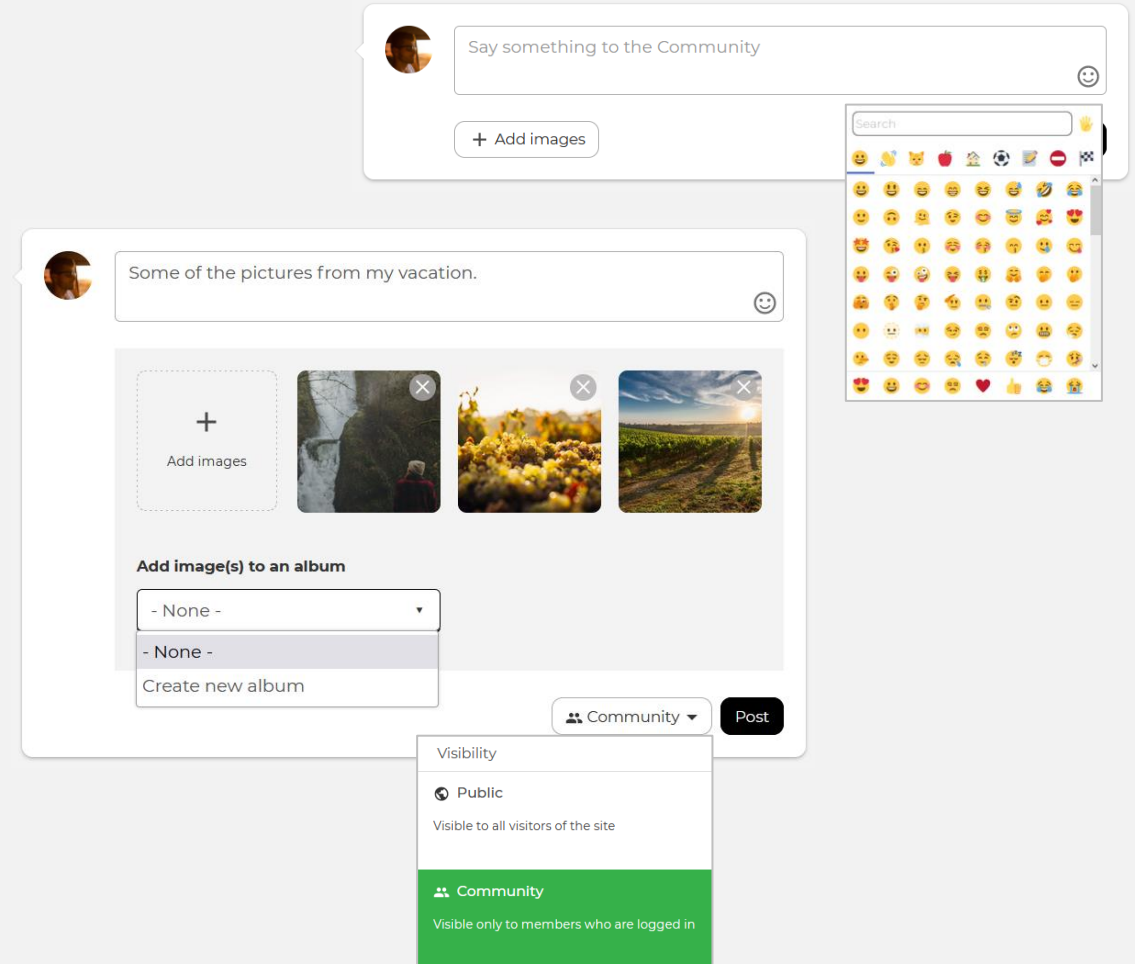
The summary cards on the right are:

- Upcoming events in the community:** Meetup Internet of things (1 Dec '23 04:00 - 17:00 (EDT)), with a link to "All Upcoming events".
- Newest topics in the community:** Engage is still evolving (Chris Hall - 30 Nov), with a link to "All topics".
- Newest groups in the community:** Northern Cincinnati (Public group - 2 members) and Columbus (Public group - 1 member), with a link to "All groups".

ROLES / ACCESS

Benefits of Convene include:

- **Anonymous users:** Visitors to your website that have not registered for an account. These users only have access to content that is set to be public.
- **Community members:** Users who have registered for an account and are logged in. These users have access to content that is set to be community members only and all public content.
- **GROUP / Nonmembers:** Users who have not joined the referenced group
- **GROUP / Members:** Users who have joined the referenced group
- **GROUP / Admin:** Users that have ownership of the group and full administrative control
- **GROUP / Manager:** Users who have been given administrative control within the group
- **ADMINISTRATOR / Community moderator:** Users who can access, edit, and delete all groups, group content, and community content regardless of visibility, membership, and privacy

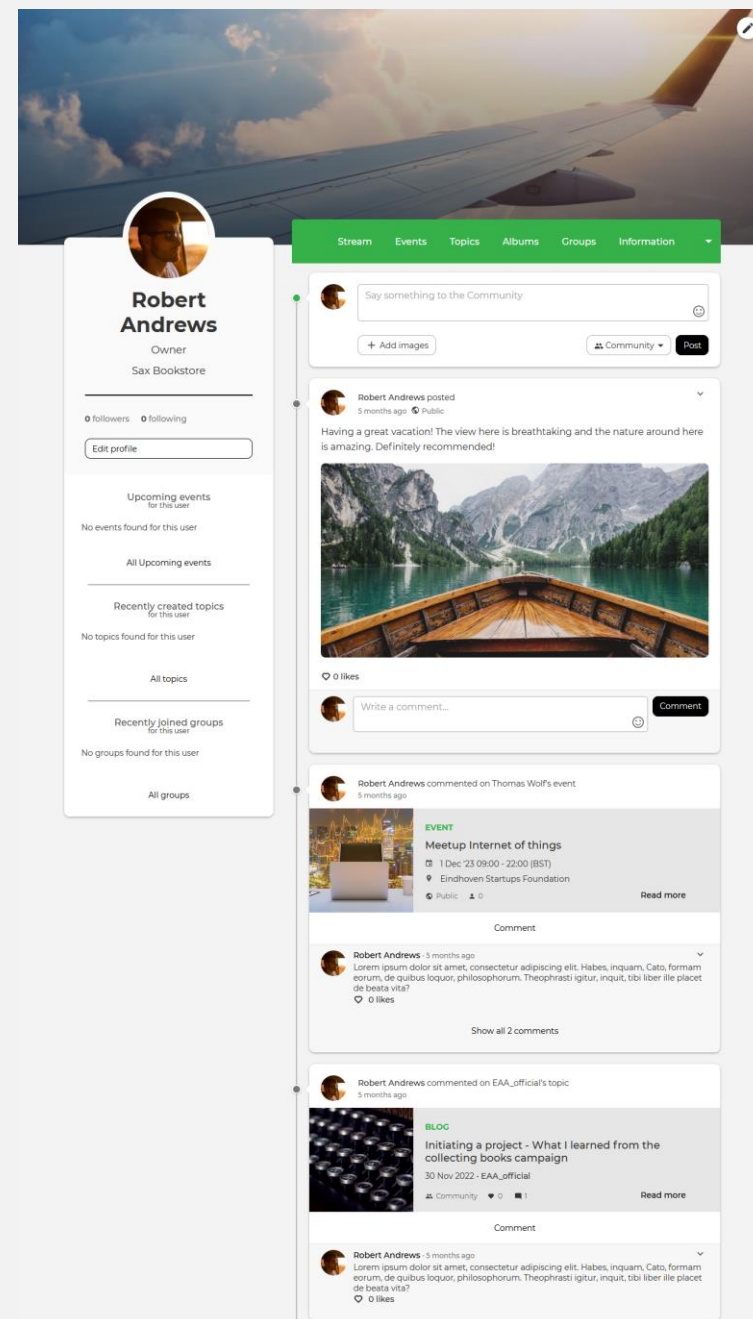


PROFILES

Convene ERP/DXP's registered users have a unique profile that tracks and organizes activity within the community. Their stream serves as a feed to share images/messages directly and view recent activity within the community, like posting comments.

Benefits of Convene include:

- Customizable banner and profile image
- Customizable name, username, and ability to control which you would like to display as your name on your profile.
- Information page with rich media support through a WYSIWYG editor.
- Customizable fields for additional information collected at registration such as phone number, address, etc..
- Viewing streams, events, topics, albums, and groups
- Creating events, topics, albums, and groups

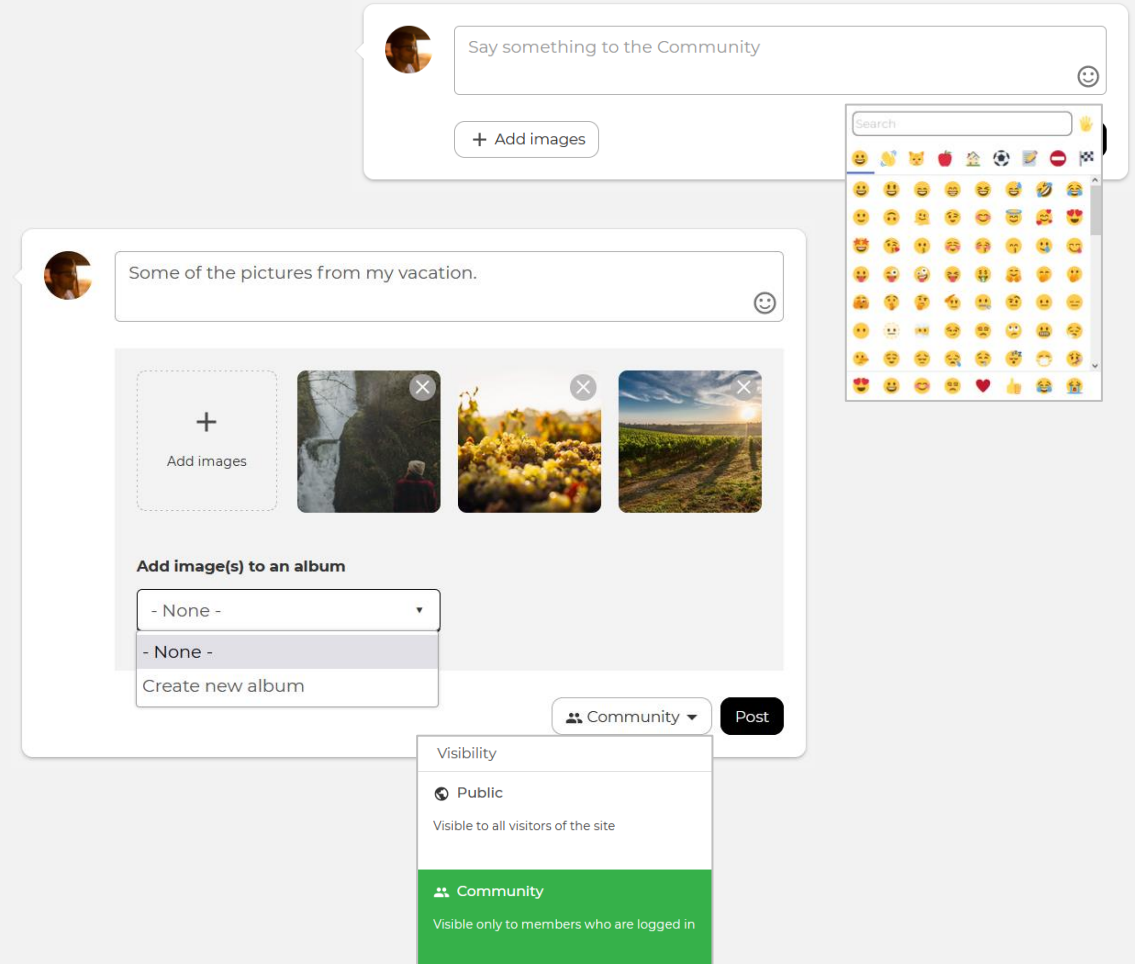


POSTING

Convene ERP/DXP's posting is the ability to create a unique piece of content, within the community, in contextual areas such as a profile stream, event, topic, album, or group.

Benefits of Convene include:

- Open text field for commenting with emoji support
- Ability to add an image or images
- When adding an image or images, the ability to add them to an album or create a new album
- Visibility settings that allow users to control the visibility of a post. In a group the posts visibility will default to the visibility set by the group owner.



COMMUNITY STREAM

Convene ERP/DXP's community stream is a feed of activity that is populated by content generated by the community and is set to be visible by the role interacting within.

Benefits of Convene include:

- If an anonymous user visits the stream, they will only see content that was set to be public
- If a community member visits the stream, they will see content that was set to be public, and content set to only be available to the community.
- If you are a part of a group, event, or topic, regardless of the way you joined it, any updates to those items will be posted to your stream as well.

Alison Hendrix commented on Robert Andrews's event
5 months ago

Robert Andrews commented on Thomas Wolf's event
5 months ago

EVENT
Meetup Internet of things
1 Dec '23 04:00 - 17:00 (EDT)
Eindhoven Startups Foundation
Read more

Comment

Robert Andrews · 5 months ago
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Habes, inquam, Cato, formam eorum, de quibus loquor, philosophorum. Theophrasti igitur, inquit, tibi liber ille placet de beata vita?
0 likes

Show all 2 comments

Robert Andrews commented on EAA_official's topic
5 months ago

Shaun Berkley commented on Peter Shaw's topic
5 months ago

Robert Andrews posted
5 months ago · Public
Having a great vacation! The view here is breathtaking and the nature around here is amazing. Definitely recommended!

0 likes

Please log in or sign up to comment.

Upcoming events in the community
Meetup Internet of things
1 Dec '23 04:00 - 17:00 (EDT)
All Upcoming events

Newest topics in the community
Engage is still evolving
Chris Hall · 30 Nov
All topics

Newest groups in the community
Northern Cincinnati
Public group · 2 members
Columbus
Public group · 1 member
All groups

EXPLORE

Convene ERP/DXP's Engage Community can be explored and discovered in several ways.

Benefits of Convene include:

- **Explore Groups** – Displays all the groups that are set to be visible at the level they are being viewed. If you are just visiting the site, you can see public groups. If you are logged in, you can see public and community groups. Etc.
- **Explore Events** - Displays all the events that are set to be visible at the level they are being viewed.
- **Explore Topics** - Displays all the topics that are set to be visible at the level they are being viewed.
- **Explore Members** - Displays all community members. By default, only registered community members can see this page.

The screenshot displays a list of four groups on the left and a filter panel on the right. The groups are:

- PUBLIC GROUP**: Columbus (2 members)
- CLOSED GROUP**: Cincinnati (7 members)
- CLOSED GROUP**: Ohio (7 members)
- CLOSED GROUP**: G7 - U.S.A. - Midwest Region (7 members)

The filter panel on the right is titled "Filter" and contains a "Group type" dropdown menu set to "- Any -" and a "Filter" button.

The screenshot displays a list of two events on the left and a filter panel on the right. The events are:

- EVENT**: 2023 Annual Golf Outing (22 Jul '23 13:00 - 23 Jul '23 23:00 (CEST)) at Cincinnati Golf Club, Cincinnati (Group, 2 members)
- EVENT**: Meetup Internet of things (1 Dec '23 10:00 - 23:00 (CEST)) at Eindhoven Startups Foundation (Public, 0 members)

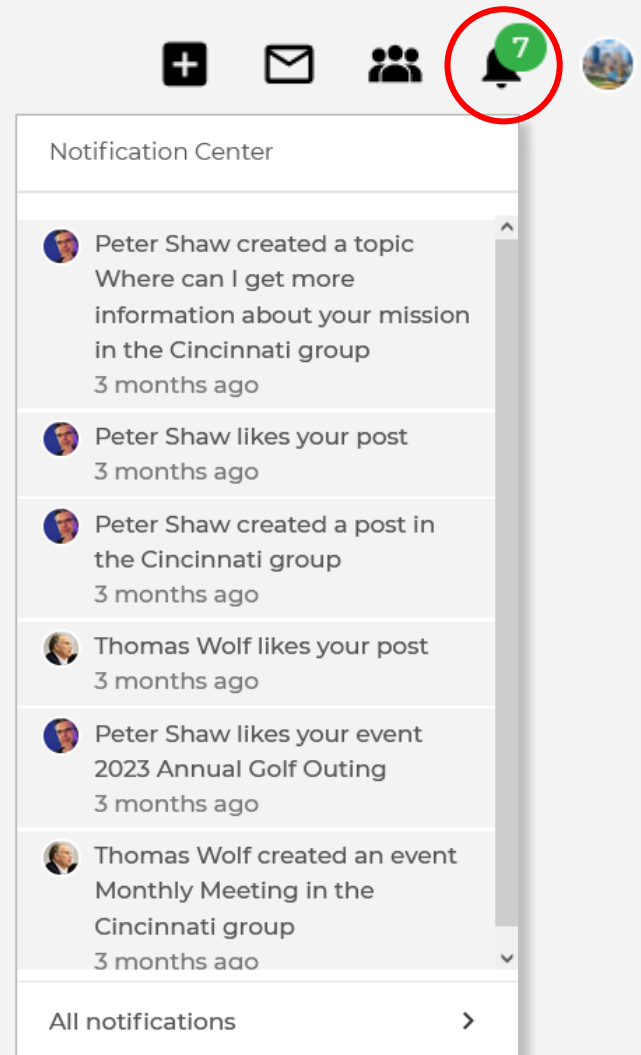
The filter panel on the right is titled "Filter" and contains radio buttons for "Ongoing and upcoming events" (selected) and "Past events". It also has an "Enroll Method" dropdown set to "- Any -", a "What type of events do you want to see?" dropdown set to "- Any -", and a "Filter" button.

NOTIFICATIONS

Convene ERP/DXP's notifications are alerts that are generated from activity related to your profile, events, topics, followed content, and groups.

Benefits of Convene include:

- Notifications are user-friendly and allow registered community members to set their preferences.
- A system setting presents a notification under the bell icon with an expanded drop menu showing the most recent notifications.
- An email notification sent to the email address registered with the account provides convenience
- Notifications can be configured from each user's account preference settings, allowing the user to edit the frequency of email notifications. The presets of which are:
 - Never
 - Immediately
 - Daily
 - Weekly

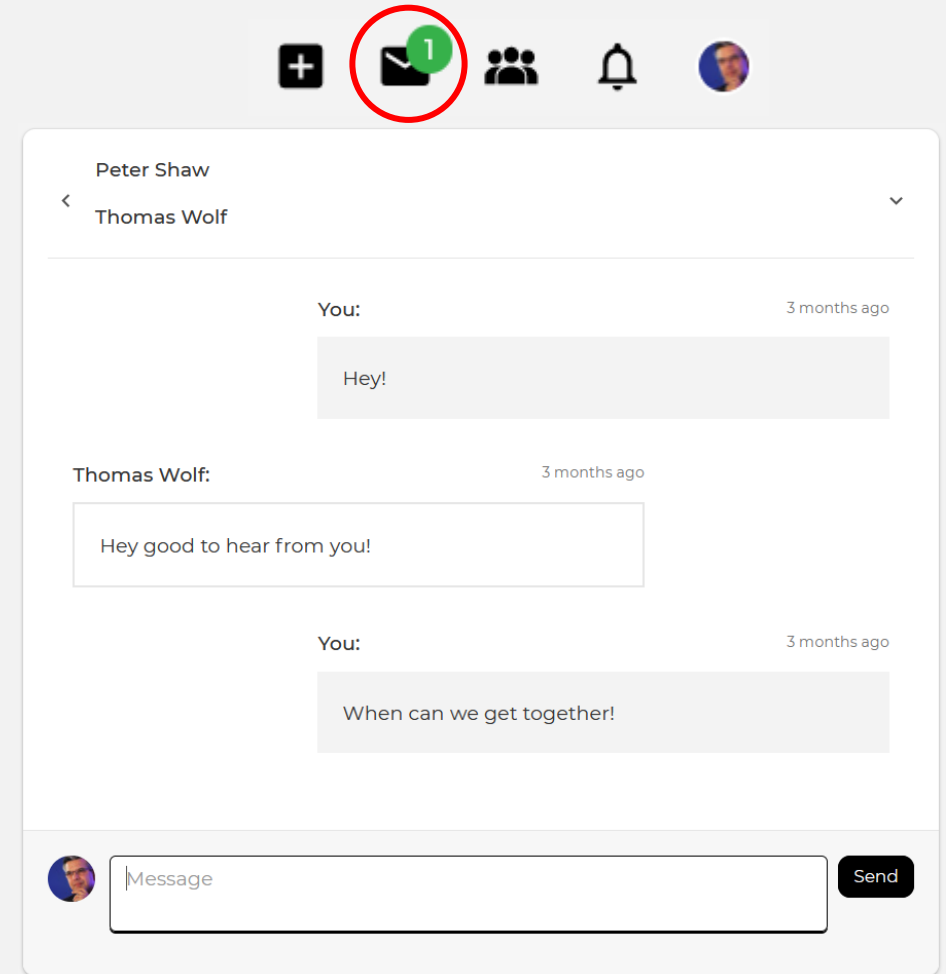


MESSAGES

Convene ERP/DXP's messaging feature is available to registered users and provides a way of creating private conversations with community members.

Benefits of Convene include:

- If a user profile is configured to be visible to community members, community members can type in user's name as a recipient of a message. If the user's name is found, a drop menu will populate with all available results based on the name or username written.
- When a user's message is sent, a dialog is created and a back-and-forth, text style, conversation is possible.





GROUPS

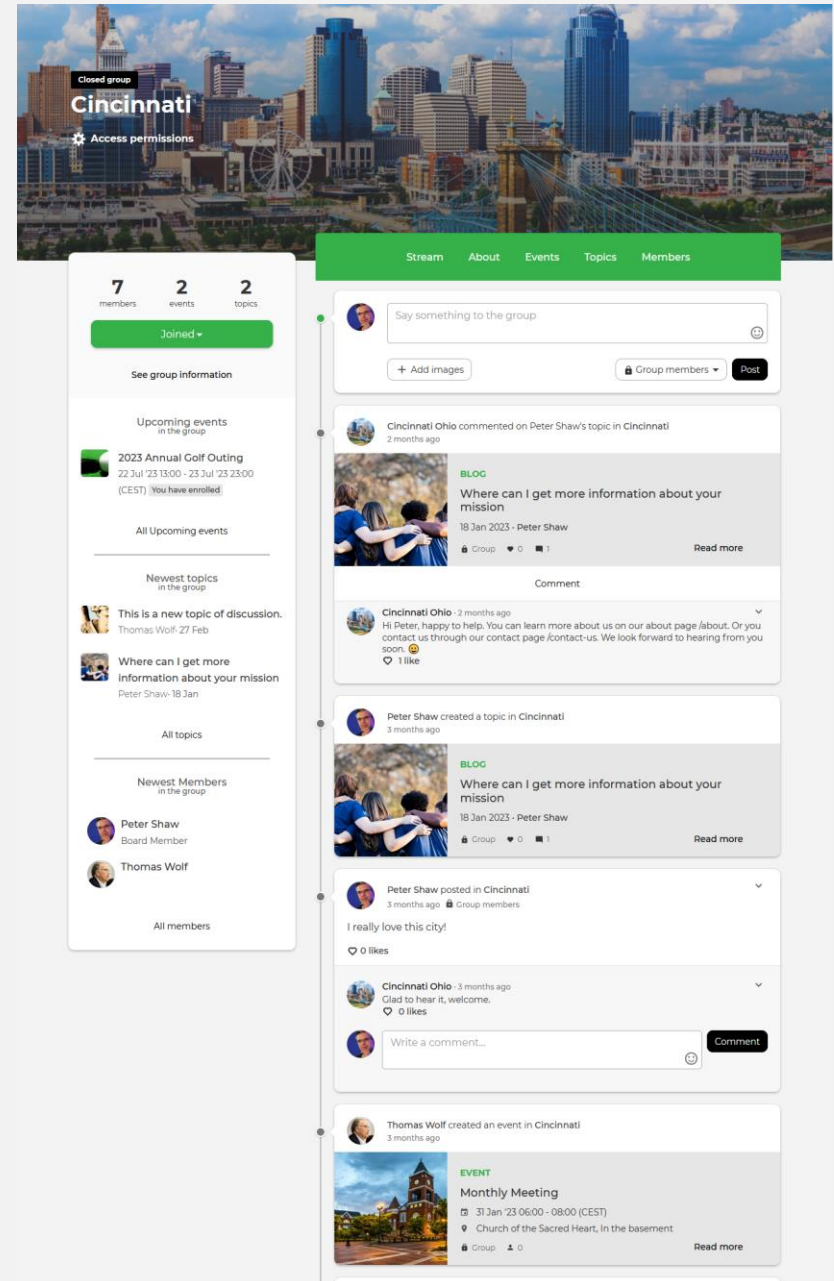
Features associated with groups

GROUPS

Convене ERP/DXP's groups are a way for users to create online communities, share information and interact with one another.

Benefits of Convене include:

- Groups allow users to create content that is contextual to that group and organized into the group. Users can create content such as posts, events, topics, and albums.
- Groups can optionally be configured so that only site administrators or community moderators can create groups.

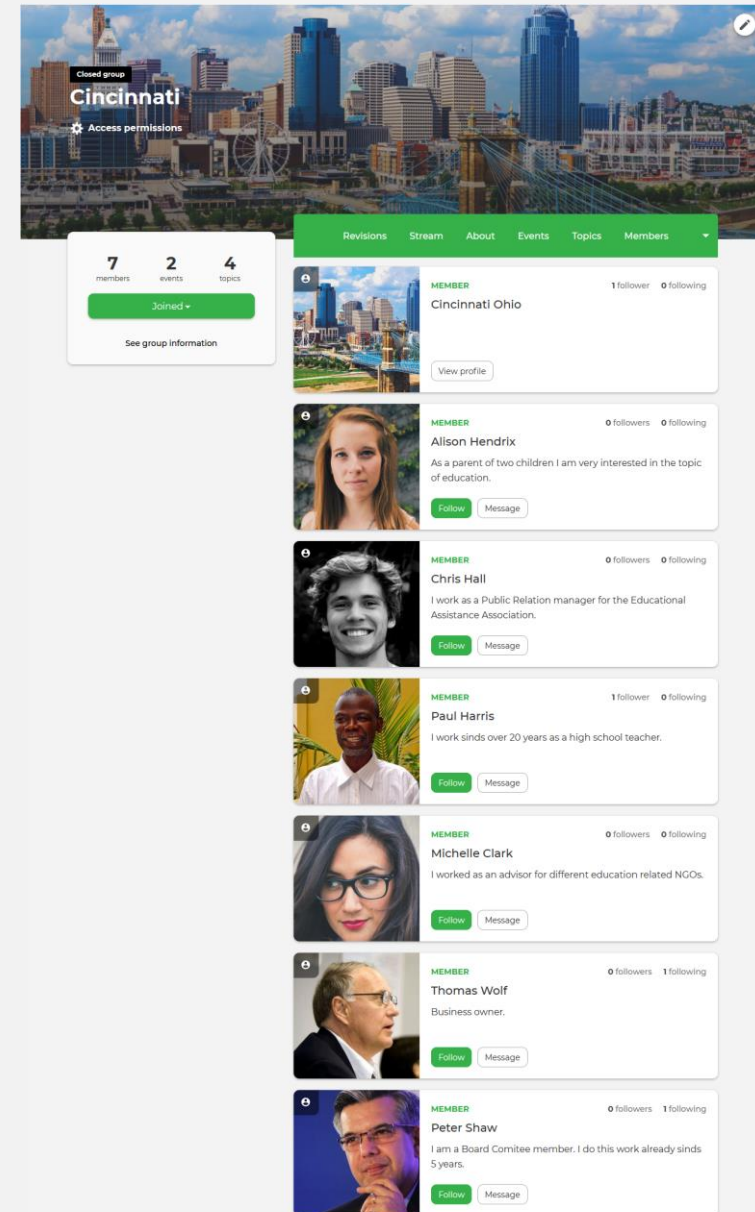


GROUPS: MEMBERS

Convene ERP/DXP allows users to join your groups. Group configurations control the way in which people can find and join a group.

Benefits of Convene include:

- **Secret:** Users can only join by invitation and the group itself and its content are hidden from nonmembers. (Often used as Employee and Board Portals)
- **Public:** Users may join without approval and all content added in this group will be visible to all community members and anonymous users.
- **Open:** Users may join without approval and all content added in this group will be visible to all community members.
- **Closed:** Users can only join by invitation and the content in the group is hidden from nonmembers.
- **Flexible:** Customize many group settings to your needs.

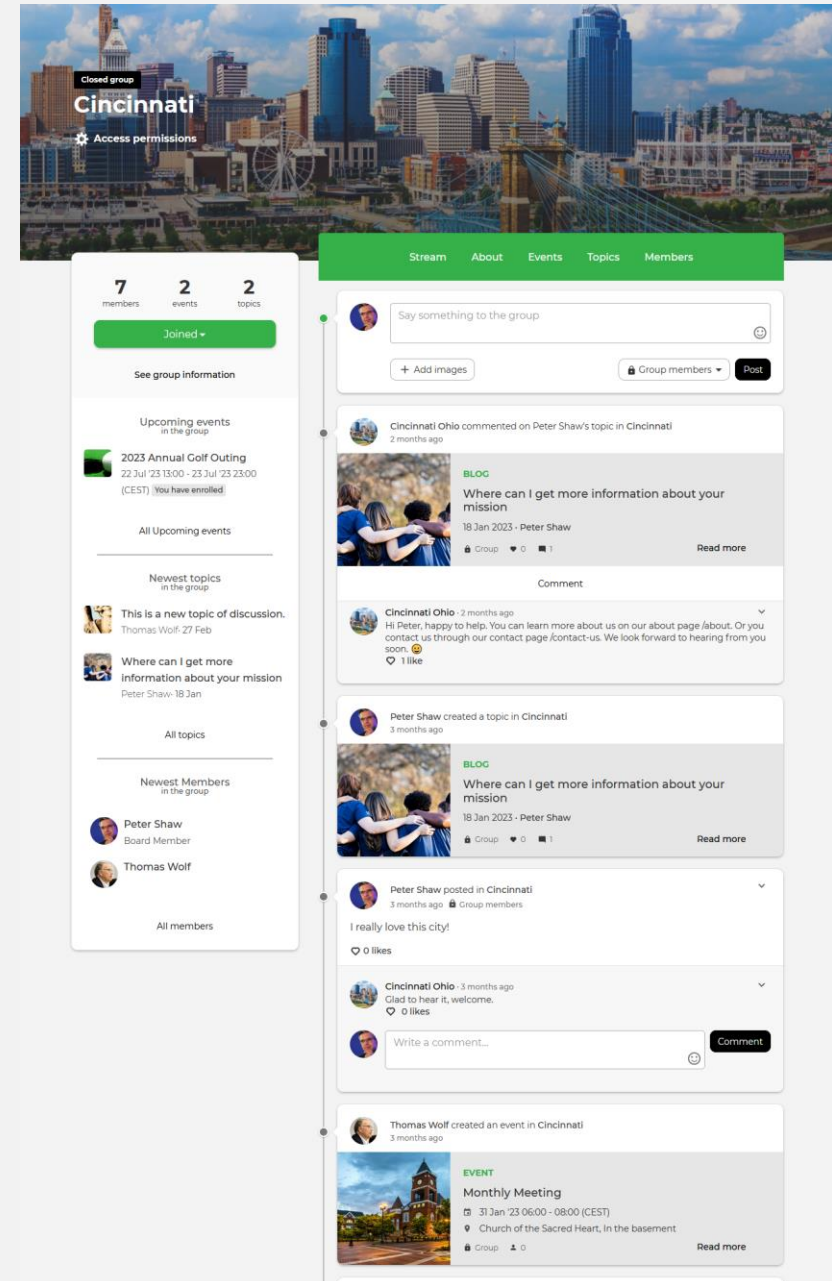


GROUPS: STREAMS

Convене ERP/DXP streams are content feeds that shows and manages the activity within a group.

Benefits of Convене include:

- Users can directly write and post content to the stream(s)
- Posts can be both images and written content
- Users can comment on and like posts (includes emojis)
- The stream(s) automatically show new events or topics that are created within the group
- Streams are also benefit from notifications and alerts, so nothing falls through the cracks.



GROUPS: EVENTS

Convene ERP/DXP events can be created in a group that other users can join. Events come with a variety of configurations that allow you to control how people can join. **Engage** events can be for free or with built-in eCommerce (coming Q3/2024)

Benefits of Convene include:

- Customizable banner image
- Description page with rich media WYSIWYG support
- Date & time selector fields for the Start / End date.
- Optional “All day” toggle
- Location name and address
- Configurable visibility options that allow you control who can see your event such as: Public, Community, and Group members only.
- Enrollment options empower controls for joining.
- “Open Enrollment”, “By Request” “Invite Only”
- “Allow Non-Members”
- “Event Enrollment Confirmation”
- “Set a limit to number of enrollees”
- Option for adding attachments / documents



EVENT

2023 Annual Golf Outing

Cincinnati Ohio - Group
in group Cincinnati

22 July 2023 07:00 - 23 July 2023 17:00 (EDT)

Cincinnati Golf Club - US, OH, Cincinnati, 97225, 5900 SW Scholls Ferry Rd

ENROLLED

0 comments 2 likes

Unfollow content

Details Votes Organizers Manage enrollments

Join us Saturday July 22nd for our annual golf outing on Avon Fields golf course in sunny Cincinnati.



2 people have enrolled



All enrollments

Be the first one to comment

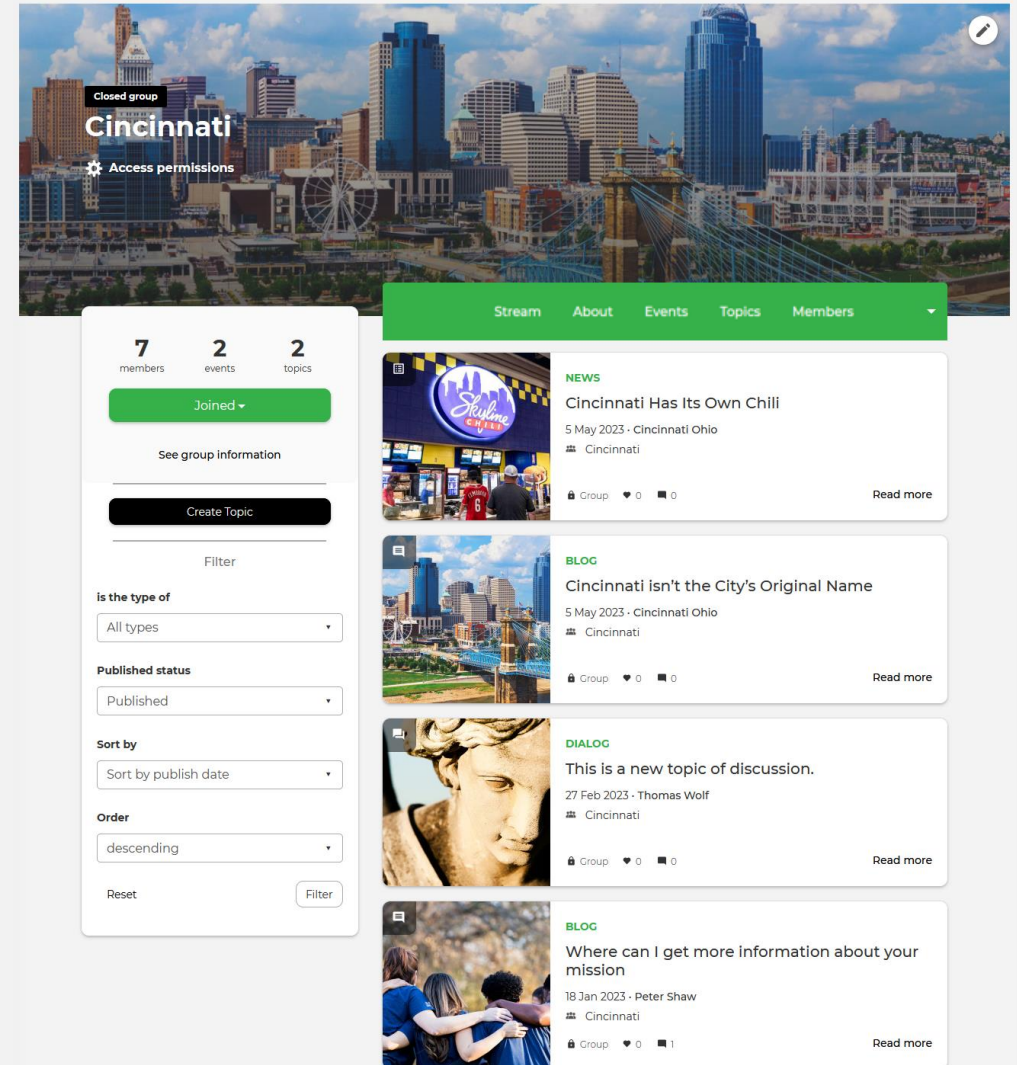
Add a comment Comment

Add attachment

GROUPS: TOPICS

Convене ERP/DXP enables the creation of topics in a group that members can comment on and engage in a dialog. Topics allow group members to share information or organize discussions.

A topic can be a piece of news, blog, document or a discussion, or hyperlink. Each topic is tagged with a topic type to make it clear what the topic is about.



GROUPS: ALBUMS

Convене ERP/DXP enables the creation of albums when adding multiple images to posts. As albums are created within a group, they become contextual to that group. By default, if the album is created in a group, it will use the visibility settings of the group. If the group is public and you create an album in that group, your album will be public.

The screenshot shows a social media interface for a group named "Cincinnati Ohio's Albums". The post is titled "Our beautiful city" and is categorized as an "ALBUM". It was posted by "Cincinnati Ohio" on "12 January 2023" and is set to "Community" visibility. The post shows "0 comments" and "0 likes", with a "Follow content" button. Below the text, it indicates "8 images" and has an "Add images" button. The album consists of eight images arranged in a 2x4 grid, showcasing various cityscapes and landmarks of Cincinnati, Ohio. The first image in the top row is marked as the "Cover image". Below the images, there is a "0 likes" indicator. At the bottom, there is a prompt "Be the first one to comment" and a comment input area with a "Comment" button and an "Add attachment" dropdown.



GROUP RELATIONSHIPS

Features associated with the groups and forming
group relationships

RELATIONSHIP RULES

Convene ERP/DXP rich commitment to utilizing business rules allows one group's organization to work differently than other groups preferences. You don't change the way you work due to technology. The technology blends in and works the way you want and need.

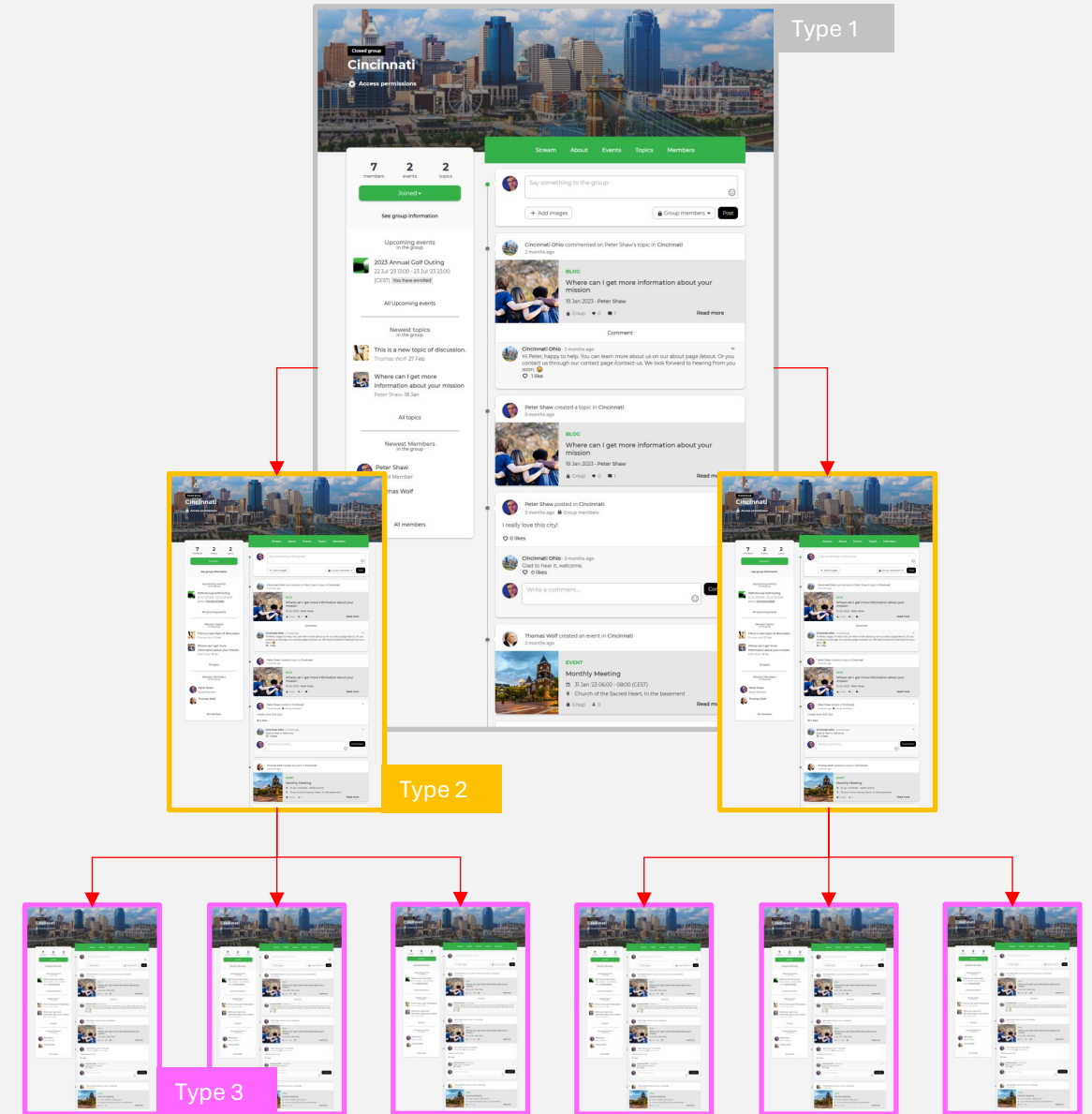
Benefits of Convene include:

Group types: Create different types of groups that can be related to other group types.

Custom Relationships: Define how groups relate to one another through custom relationships.

Content sharing: Groups within a relationship can be configured to share content with one another.

Member sharing: Groups within a relationship can allow members to automatically join other groups based on the configured membership rules.

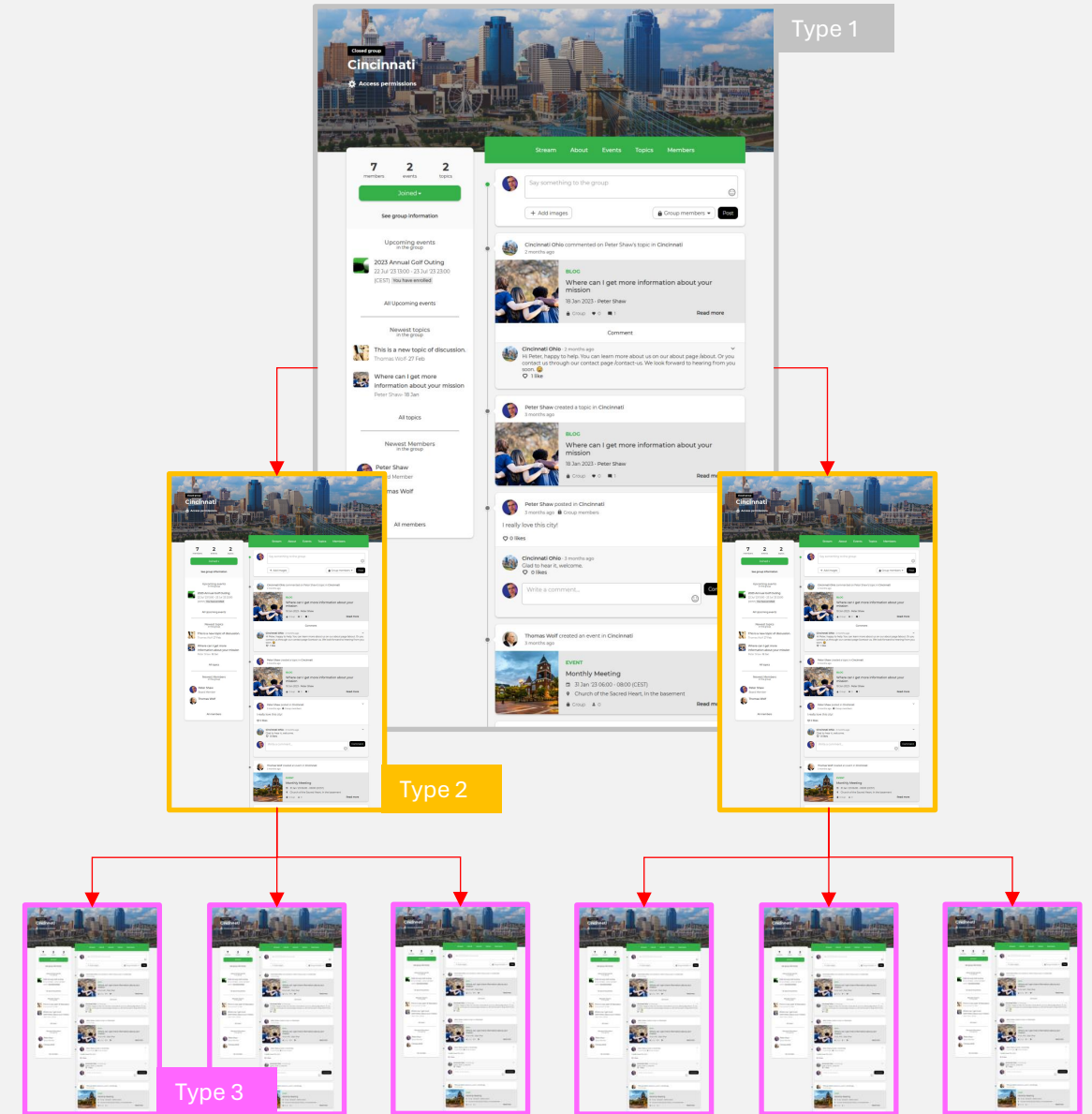


GROUP RELATIONSHIPS

Convene ERP/DXP's hierarchical structures enable administrators to define a set of rules that allows the user to determine what happens between different relationships.

Benefits of Convene include:

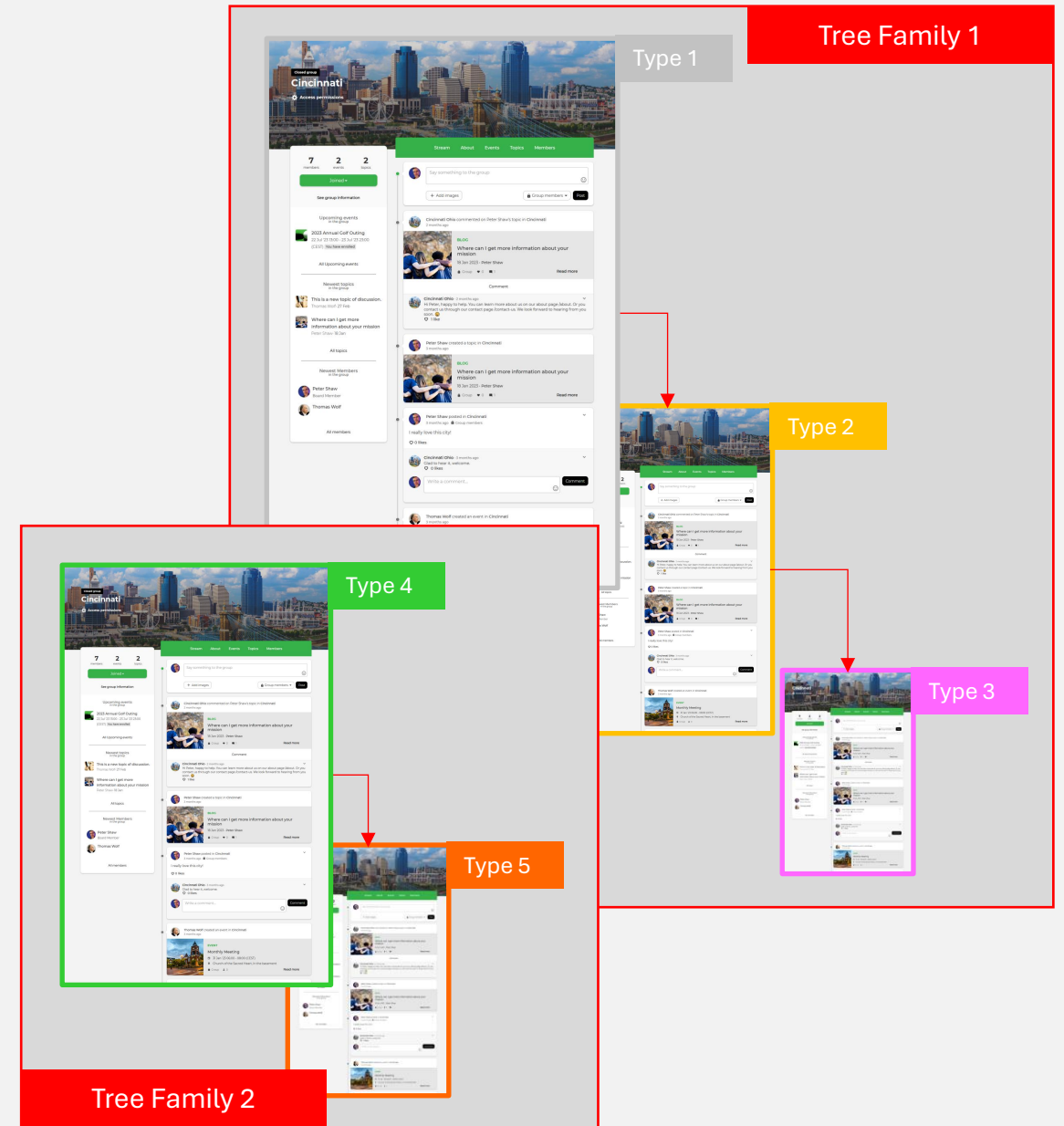
- Restrict relationships based on group types. (Only group Type 1 can be a parent of group Type 2 etc..)
- Relationships are defined from parent to one child
- When creating a relationship rule, you can specify:
 - Primary Group type
 - Secondary Group type
(all relatives within the family)
 - Action
(Share content in secondary group)
 - Content type
(Blog, Image, etc.)
 - User Role type



TREE FAMILIES

Benefits of Convene Continued:

- As group types are created rules are defined to create a Tree of information sharing (A tree family)
- Additional and separate tree families can be created at any time
- These tree families can have same or separate group types, levels, and rules that can control them



ADMINISTRATION

Features associated with the administration of Engage

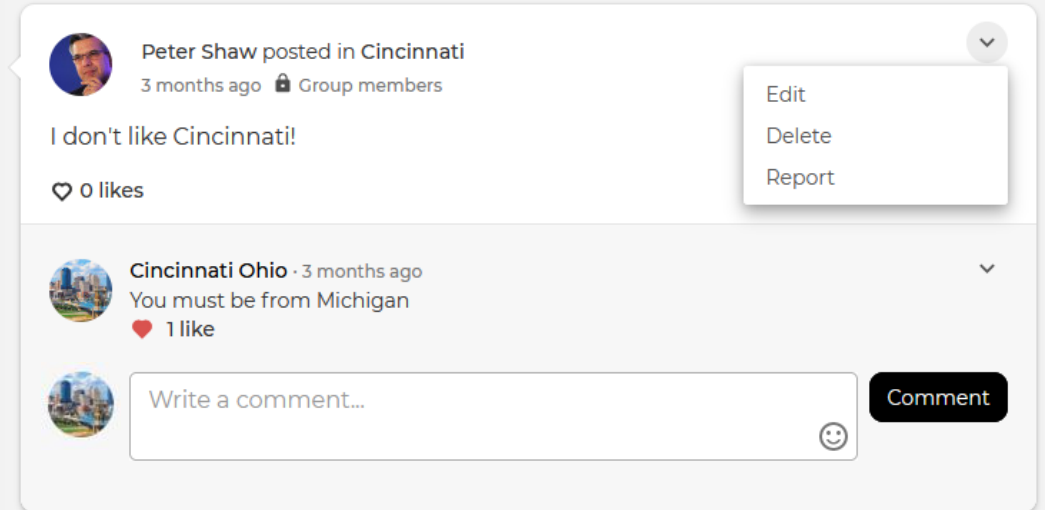


COMMUNITY MODERATION

Convене ERP/DXP's package enables community moderation which refers to the ability to clean up inappropriate content within the community.

Benefits of Convене include:

- **Community Moderators:** Enjoy global access to view and edit all groups and content within the community.
- **Community Members:** Through content flagging, community members can report content as inappropriate which alerts moderators to take action.
- **Coming Next Gen:** CRM, AI and machine learning moderation is in the developer's backlog

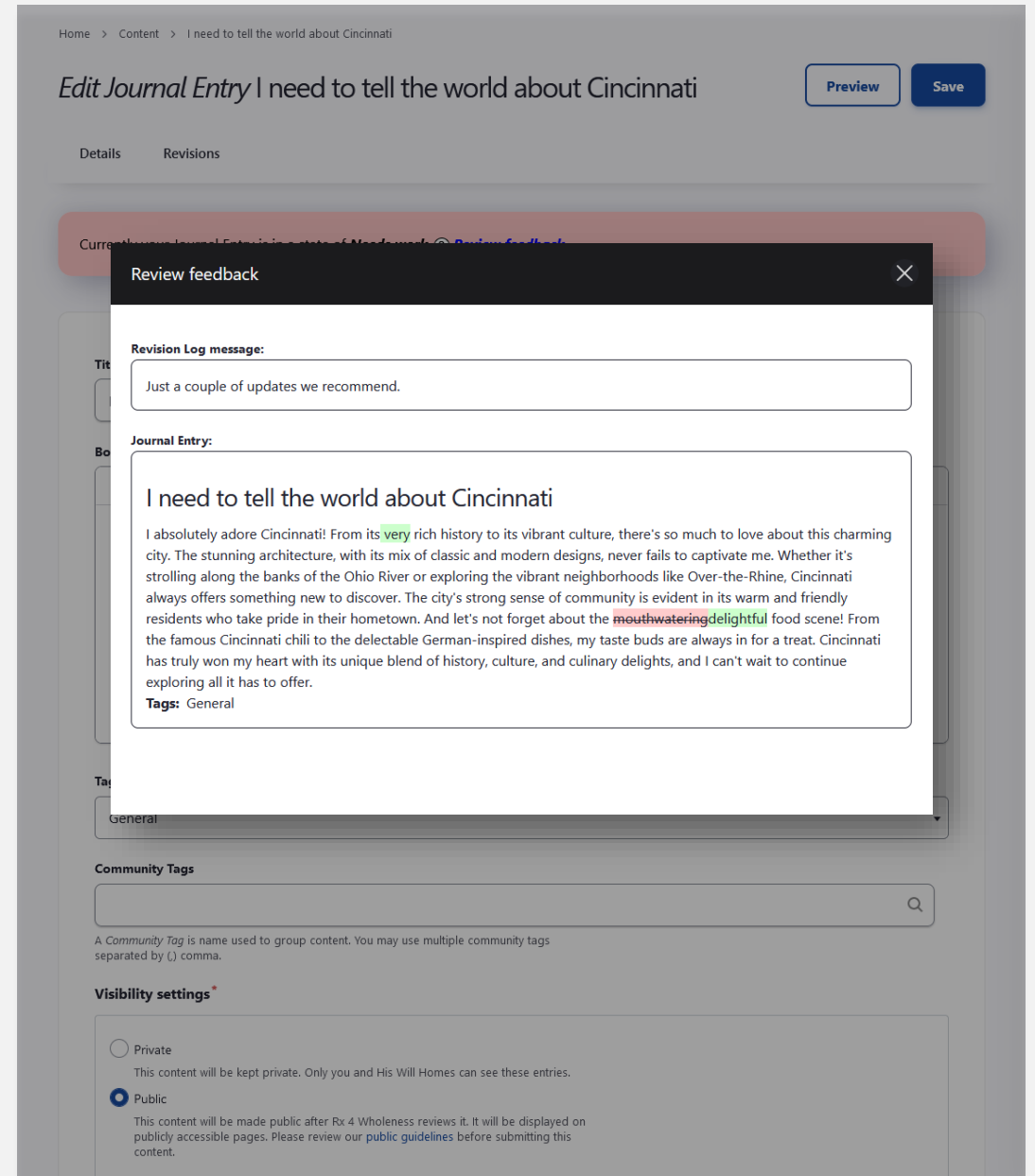


CONTENT MODERATION

Convене ERP/DXP's content moderation is a workflow that is implemented to add a review step before content is made public. This workflow allows for moderators to reject content and submit it back to the user with corrections or to approve it to be public.

Benefits of Convене include:

- **Moderation Workflow:** Optionally put website content through a moderation workflow that requires approval before being published.
- **Moderator Role:** Moderators have access to a content moderation dashboard which displays all content submitted to be public. Moderators can then review and edit content before it is made public.
- **Comment Moderation:** Manage and approve comments made on the website. Comments by default are public but moderators have access to an "All Comments" dashboard that helps to present them in one place for review.



ANALYTICS

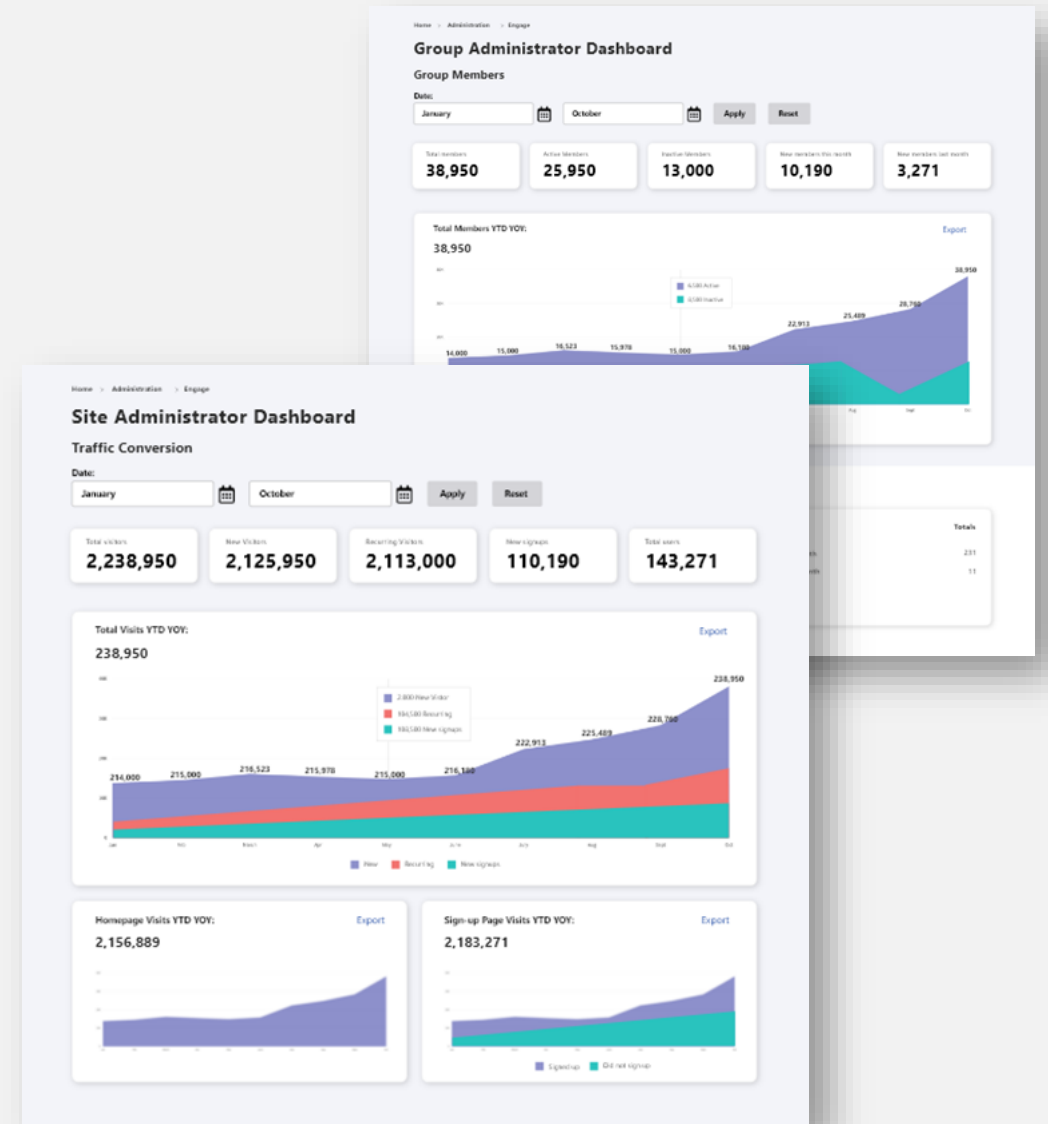
Benefits of Convene include:

Google Analytics: Integration with Google Analytics allows for tracking on public pages for website visits, behaviors, session duration, and more.

Compass Analytics: Integrations with Compass Allegiance allows for tracking private analytics for HIPAA compliance or trusted business confidence without sharing information with 3rd parties.

Compass BI & Analytics: No matter what or how many CRM, PoS, ERP, Inventory Mgt., Apps or other data systems you need; Compass Enterprise empowers all your system integrations and unification. Enjoying 100% of your systems working together in real-time provides measurable success through dashboards, KPIs, alerts, notifications and personalized reports delivered to your desired device.

Group Reports: (coming Q3/2024) – Allows group admins to see analytics about their group's performance.



CONVENE'S MODEL FOR UNIFICATION



OMNIPOINT 360 is a comprehensive solution that unifies disparate systems into a single data silo. This integration enhances efficiency and accelerates data summarization and presentation. Tasks and reports that typically require extensive resources are completed in seconds, saving time, money, and manpower.

OMNIPOINT 360 is the **Dynamic Directive(TM)** service solution that manages your evolving workflow with consistency and standardization, eliminating chaos. This process clarifies the necessary steps, allowing you to focus on your goals without interruption.

THANK YOU

